#### ParkTree Community Health Center



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December 5, 2024



#### **Topics**

- Federally Qualified Health Center
- ParkTree
  - Mission
  - History
- SBHC- Sultana





#### What is a Federally Qualified Health Center (FQHC)?

- Often referred to as "Community Health Centers"
- FQHCs are primary care centers that are community-based and patient directed
- Operate under the supervision of the Health Resources and Services
   Administration (HRSA), a division of the US Federal Department or Health and Human Services.
- FQHC's goal: To provide preventative services to vulnerable populations that otherwise would not have access to healthcare services.





#### What is a Federally Qualified Health Center (FQHC)?

- Our role in the community:
  - Serve those with limited access to healthcare, although all are welcome
  - Serve as a safety-net, serving an underserved area and/or population
    - Low-income individuals
    - Uninsured
    - Underinsured
  - Reduce the need for more expensive hospital-based and specialty care
    - Saving billions of dollars in healthcare costs
  - Offer access to all individuals, regardless of the ability to pay
  - Offer a Sliding Fee Discount Scale based on family size and income.





#### Our Mission and Vision

#### **Mission Statement**— What is our fundamental purpose?

 To be the medical home for the underserved in our community by providing high quality preventive and primary care health services.

#### **Vision Statement**— What are we trying to achieve?

MISSION

A mission defines

• The Pomona Community Health Center vision is to play a pivotal role in our community's ability to achieve optimal health and a high quality of life.



VISION



## History

- August 1995: Pomona Valley Hospital Medical Center (PVHMC)
   creates the Pomona Clinic Coalition and opens Pomona Community
   Health Center out of a two exam room facility located in the Pomona
   Public Health building on Park Avenue
- 2005: Pomona Community Health Center files Articles of Incorporation
- March 2007: Under the leadership of Dr. Jamie Garcia, Pomona Community Health Center becomes a 501(c)(3) organization
- March, 2011: Achieve FQHC Look-A-Like status



## History

- July 2012: Expanded access by opening PCHC Village (Holt Avenue)
- November 2013: PCHC becomes a Federally Qualified Health Center
- December 2015: Park location opens 40hrs a week
- February 2016: PCHC acquires Kids Come First health clinic in Ontario (Sultana Avenue)



## History

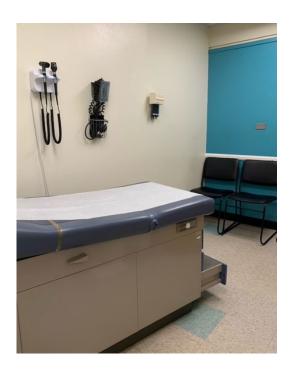
- September 2016: Oral Health Services added (Sultana Avenue)
- November 2016: Name change to ParkTree Community Health Center to better reflect our heath center outside of Pomona
- March 2017: Archibald Health Center opened
- March 2018: Podiatry and Optometry Services added (Holt Avenue)
- March 2019: Holt Dental Health Center opened
- December 2023: Chiropractic Services added (Holt Avenue)
- Coming Soon: Mission Avenue Site, Pomona
- Coming Soon: Mobile Clinic



### Sultana-SBHC

- 1556 S. Sultana Avenue—Ontario
  - Primary Services
    - Primary Care Medical
    - Women's Health
    - Behavioral Health
    - Oral Health









## Why a SBHC?

- Opening a SBHC aligned with our Mission.
  - We are able to provide access to medical, dental and mental health services.
- Increase access to the community in the Ontario area.
- Opportunity to expand services to OMSD students and their families.





## What is going well?

- Strong relationship with the school district, OMSD.
- Expanded services that are being offered.
  - Currently offering WH, primary care, behavioral health, oral health.
- We currently serve many of their students along with their families at our health center.
- Offered oral health screenings via the Virtual Dental program throughout the school district.
- We have become a part of the community.
  - Hold special events- flu vaccine clinics, holiday toy giveaways



## Challenges

- Not being able to fully meet the needs of the school.
- We are not directly connected to the school buildings, we are adjacent which can make it a bit difficult to access.
- Access challenges due to insurance and assignments via the health plans.
  - In Dental, with the exception of counties that participate in Dental Managed Care, Denti-Cal is not based on assignment, but patient preference.



# What should schools know about healthcare delivery?

- SBHCs can improve student health resulting in improved attendance rates and student performance.
- SBHCs reduce barriers that students may experience in accessing primary care services.
- Open and transparent communication between the SBHC provider and the school district is critical to ensure that both parties successfully navigate any student needs/barriers to care.
- It is also important to communicate about any fiscal needs challenges to ensure a long-term successful and sustainable SBHC.



#### What's next?

- Our mission is to continue to serve the needs of our community.
- 2025 we will launch our mobile health center.
- Expansion-more SBHCs.





# Thank you!



